

## Durham Wildlife Trust Low Barns Ambassador Volunteer

Bring your passion for wildlife and conservation and join our volunteer team at Durham Wildlife Trust as a Low Barns Ambassador Volunteer



### What's involved?

- Being an ambassador for Durham Wildlife Trust.
- To provide a warm welcome and friendly helpful customer service.
- To work with staff members to keep retail shop stock and bird food tidy and replenished.
- Talk with customers, share information regarding all our projects & activities.
- Where appropriate, give directions, tours and advice about the site.
- Helping to keep entrance areas and bathrooms clean and tidy and keep the visitor centre looking welcoming.
- Help to recruit new members.

### What will you get out of it?

- Learn about different wildlife and the work of Durham Wildlife Trust.
- Gain confidence in speaking to people.
- Helping to raise income for wildlife conservation from Tees to Tyne.
- Be part of a wonderful team of staff and volunteers.

### What skills do I need?

- An interest in and enthusiasm for wildlife.
- You will have a friendly & cheerful nature and enjoy helping people from all walks of life.
- To be honest, reliable and adaptable to undertake the variety of tasks involved.
- Provide customers with the best possible service
- To know when to refer a customer to a member of staff
- Work under pressure at busy times.

**How much time should I give?** Opportunities to volunteer are available from Monday to Sunday. Exact hours will be negotiated and agreed to suit both the volunteer and Trust

### Apply today by completing an online application form.

We'll contact you to discuss your application and the role in more detail, and answer questions.

Contact Zoe Hull on 0191 584 3112 or [volunteering@durhamwt.co.uk](mailto:volunteering@durhamwt.co.uk) to find out more.

**Our volunteers play an integral role in what we do, from the management of reserves to helping with administration duties. We are always looking for willing volunteers who share our passion for wildlife, conservation and broadening awareness.**